



117

**GOVERNMENT OF NCT OF DELHI  
PUBLIC WORKS DEPARTMENT, SECRETARIAT  
3<sup>rd</sup> level, "A" WING, MSO BUILDING  
I.P. ESTATE, NEW DELHI**

No. F10(12)/ PWD-I/E-Sampada/Allot/2021/pt. file-2/8907-31  
CD No-057652306

Dated: 29/08/22

**OFFICE MEMORANDUM**

**Sub: Launching of Web portal of Delhi Government for Allotment and Management of Govt. Accommodation of PWD, GNCTD ("Sarkari-Awas").**

In continuation of PWD, GNCTD earlier O.M of even number dated 28/02/2014, on the above subject matter, it is to inform that Public Works Department (Allotment Branch), Government of NCT of Delhi, is now launching a dedicated web portal namely "SARKARI-AWAS" in place of old "E-AWAS" portal, maintained by Directorate of Estates, for the allotment and management of Government Accommodation of PWD, as mentioned in the aforesaid OM. The portal is a single online platform through which allotment of Government Residential Accommodation and its related services, can be availed by all eligible employees. The new web portal is now available at URL w.e.f 1<sup>st</sup> September, 2022:

[www.sarkari-awas.delhi.gov.in](http://www.sarkari-awas.delhi.gov.in)

2. On the "Sarkari-Awas" web portal, a personal dashboard is provided to each user. The eligible applicants can access various kinds of services from this dashboard, like bidding of houses, checking application status, update mobile number, email etc.
3. The new portal ("Sarkari-Awas") is an upgraded and improvised version of old portal (E-Awas). The data of already registered users of E-Awas portal, are preserved and kept in the new platform. However, the registered users have to update their profile details.
4. The user Guide and flowchart for accessing the web portal and for availing its various services by eligible officers/officials, is enclosed as Annexure 'A'. In case of any assistance, for accessing the web portal and its services or any related query, please contact the **Helpdesk, PWD Sectt, 3<sup>rd</sup> Floor, MSO Building, I.P Estate, New Delhi-110002** or call at the helpline number: **8448504180**.
5. All the eligible officers/officials of GNCTD, desirous of applying for government accommodation of PWD, as mentioned in the aforesaid OM, are requested to register themselves or complete/update their profile on "Sarkari-Awas" portal to make themselves eligible to participate in upcoming online bidding to be held on the web portal. Once the officer/official is registered in "Sarkari-Awas" portal, he/she can bid/apply for allotment of staff quarters of PWD

Contd /2

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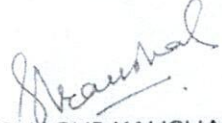
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संयोजक  
JOM

02/09/22

6. For further information/updates regarding date of bidding, results etc. kindly visit the "Sarkari-Awas" and PWD, GNCTD portal (pwddelhi.gov.in) regularly.

This issues with the approval of the Pr. Secretary, PWD.

  
(SHASHI KAUSHAL)  
Special Secretary, PWD

Encls: User Guide and Flow Chart.

To,  
**All ACS/Pr. Secretary/Secretary/ HODs, Govt of NCT of Delhi.**

No. F10(12)/ PWD-I/E-sampada/Allot/2021/pt. file-2/8907-31

Dated: 29/08/22

**Copy for necessary action to:**

1. Sh. P.K. Gupta, NIC, MoHUA, Nirman Bhawan, New Delhi, with a request to depute a resource person of this project familiar to subject matter, to this office on the date of launch of web portal for 15 days. Email: pkgupta@nic.in.
2. SIO, NIC Delhi State Centre, Delhi Sectt, New Delhi email: [sio-del@nic.in](mailto:sio-del@nic.in), to provide technical support to this office on the day of launch of web portal.
3. Sh. Krishan Kumar, Jt. Director (IT), 9<sup>th</sup> Level, B Wing, Delhi Sectt. w.r.t letter dated 04/08/2022 and requested to provide 02 IT manpower for two months for smooth launch of portal and also provide hyperlink of "Sarkari Awas" portal on websites of all GNCTD departments for large publicity.
4. Ms. Kajal Taneja, System Analyst, PWD, with the direction to coordinate with NIC, MoHUA/ NIC, Delhi State Centre, Delhi Secretariat for smooth launch of the web portal.
5. Computer Operator (Sarkari-Awas), PWD to upload this O.M on PWD website and flashing of hyperlink of "Sarkari Awas" web-portal on PWD, GNCTD portal.

**Copy for information to:**

1. OSD to Hon'ble Dy.CM/Minister, PWD, 6th Floor, Delhi Secretariat, New Delhi-110002.
2. Staff Officer to Chief Secretary, Delhi, 5th Floor, Delhi Secretariat, IP Estate, New Delhi-110002.
3. PS to Pr. Secretary, PWD, 3rd Floor, MSO Building, IP Estate, New Delhi-110002.
4. PS to Special Secretary, PWD, 3rd Floor, MSO Building, IP Estate, New Delhi-110002.
5. All DS/AHC/AD/SO/AAO, PWD, 3rd Floor, MSO Building, IP Estate, New Delhi-110002.
6. E-in-C, PWD, 12<sup>th</sup> Floor, MSO Building, I.P Estate, New Delhi-110002
7. Concerned AEs/JEs of all DA Flats Complex for publishing on notice board.
8. Guard File/Notice Board of PWD Secretariat.

**कार्यालय प्रमुख अभियंता लोनिवि**

संख्या प्रअभि/निदेशक कार्मिक/.....(40)...../2022/3466  
प्रतिलिपि:-सूचना एवं आवश्यक कार्यवाही हेतु।

दिनांक 5/9/2022

(1) लोनिवि के अंतर्गत सभी प्रधान मुख्य अभियंता एवं मुख्य अभियंता कार्यालय।

  
संजीव माथुर  
(सहायक प्रशासनिक अधिकारी)



**USER GUIDE**

1. The new web portal is available at URL [www.sarkari-awas.delhi.gov.in](http://www.sarkari-awas.delhi.gov.in).
2. The new portal is an upgraded version of old portal i.e E-Awas (earlier used by PWD for allotment /bidding) and the data of already registered users of e-awas portal, are preserved and kept in the new portal. However, the registered user has to update their profile details upon first log in.
3. The already registered user of e-awas (who have ID in e-awas portal) can log in/sign in "Sarkari-Awas", using their registered mobile number/email and its OTP. They can also update their mobile number using "**update mobile number**" tab on home page of portal.
4. The new applicant has to register themselves using "**don't have an account? Register here**" tab on home page of portal.
5. The flow chart of accessing web portal is also enclosed.
6. A dedicated help desk team of PWD is available for assistance in this issue. The dedicated help line number is:

**HELPLINE NUMBER: 8448504180**

7. For any query/help, the following officers may also be contacted:
  - (i) Sh. Harish Rana, Mob: 8802160463 {for Type-IV}
  - (ii) Sh. Sarvesh Sharma, Mob: 9268535446 {for Type-IV}
  - (iii) Sh. Ankit Rai, Mob: 8059111219 {for Type-III}
  - (iv) Ms. Loveyani, Mob:7042102887, {for Type-II}
  - (v) Sh. Vijender Kr Yadav, Mob:9540298127, {for Type-I}
8. The applicants may also contact Ms. Kajal Taneja, System Analyst, PWD (Mobile: 9871364649) for any specific issue or visit the PWD Sectt office *in person*, at Help Desk, 3rd Floor, MSO Building, I.P. Estate, New Delhi-110002, in case of any issues arised in "SARKARI-AWAS" portal.





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PUBLIC WORKS DEPARTMENT, SECRETARIAT  
3<sup>rd</sup> level, "A" WING, MSO BUILDING  
I.P. ESTATE, NEW DELHI

11:54 PM  
11/9/2020

Flow Chart of Procedure for applying online for Allotment of General Pool Residential Accommodation on "Sarkari-Awas" web portal

Name of website: sarkari-awas.delhi.gov.in

If Already Registered in E-Awas  
Follow the Sign In Process

If not Registered, in earlier E- Awas , Click  
" Don't have an Account ? Register here"

- > LOGIN and SIGN IN with your registered Mobile No /Email ID
- > Enter OTP and SIGN IN

- ✓ Complete your Profile & take a print out of the DE2 form.
- ✓ Get Attested the DE2 Form by the Head of Office (H.O.O)
- ✓ Submit the attested DE2 form at PWD Allotment office Help Desk.

Helpline Number : 8448504180

*Aditya*