



दिल्ली सरकार
प्रमुख अभियंता, लोनिवि,
12वां तल, बहु-मंजिला भवन, इंद्रप्रस्थ संपदा, नई दिल्ली: 110002
☎ 23317926, 23724561, 23317520, फ़ैक्स 23766924
Toll Free Complaint No. 1800 11 0093
वेबसाइट: <http://pwd.delhigovt.nic.in>
ई-मेल: pwdhqdelhi@gmail.com/dppwdhqdelhi@gmail.com

Court Matter



सं०: प्र.अभि./लोनिवि/निदेशक/कार्य/ओसीजी/2017/6032

दिनांक: 11.12.2017

सेवा में

सभी मुख्य अभियंता, मुख्य परियोजना प्रबंधक
सभी अधीक्षण अभियंता,
सभी कार्यपालक अभियंता, लोनिवि (वेब द्वारा)

विषय:— PWD Sewa: An online Complaint System

In pursuance of direction of Hon'ble Supreme Court, CPCB has setup a control room for integration of Public Complaint Management System. The status of the complaint is to be examined by the Task Force constituted by the Hon'ble Supreme Court for necessary enforcement by EPCA.

In order to implement the same, it is necessary to incorporate complete information of PWD Assets (Roads and Buildings) in the PWD online system with their longitude/latitude. A new feature is incorporated in PWD Online App, available in Google Play Store & soon to be made available at Apple App Store, to update start point & end point of road & location of building Assets using GPS.

Simultaneously, all Chief Engineer are requested to send the compliance report for their jurisdiction about updation of GPS data and inventory data on PWD Website/App within 7 days.

In case of any difficulty in updation or any technical issue, please contact Pankaj Sharma at 9810466551 or send an email at pankaj.sharma@calibrewebsol.com

Also, existing mobile app PWD Sewa web based online complaint system is going to be integrated with Central Pollution Control Board and any complaint received by them will appear in this system / App also. Reply of the same submitted against the said complaint in the system / app, will be transmitted to CPCB automatically.

This issue with the approval of Engineer-in-Chief.

(एस.एस.भाटिया)
उपनिदेशक (अनुवीक्षण)