



दिल्ली सरकार  
कार्यालय प्रमुख अभियंता, लो0नि0वि0,  
12वां तल, बहु-मंजिला भवन, इंद्रप्रस्थ संपदा, नई दिल्ली: 110002  
☎ 23317926, 23724561, 23317520, फ़ैक्स 23766924  
Toll Free Complaint No. 1800 11 0093  
वेबसाइट: <http://pwd.delhigovt.nic.in>  
ई-मेल: [pwdhqdelhi@gmail.com](mailto:pwdhqdelhi@gmail.com)/[dppwdhqdelhi@gmail.com](mailto:dppwdhqdelhi@gmail.com)



सं0: प्रमुख अभियंता / निदेशक(अनु.) / पीजीएमएस / 2017 / 4452

दिनांक: 19.09.2017

सेवा में

प्रधान मुख्य अभियंता(अनुरक्षण)  
लो.नि.वि, दिल्ली सरकार,  
12वाँ तल, एम.एस.ओ भवन,  
आई.पी.एस्टेट, नई दिल्ली

मुख्य अभियंता (परियोजना)  
लो.नि.वि, दिल्ली सरकार,  
9वाँ तल, एम.एस.ओ भवन,  
आई.पी.एस्टेट, नई दिल्ली

विषय: Pending PGMS References.

संदर्भ:—प्रधान सचिव(लोनिवि)का अर्धसरकारी पत्र संख्या मिनहैन्थ/2017/8086 दिनांक 15.09.2017 ।

Please find enclosed above cited UO note received from Hon'ble Minister on the subject matter, vide which it is directed that the concerned officers of PWD may be instructed to take appropriate action and furnish Action Taken Report online on PGMS Portal of the GNCTD.

A copy of the status report may also be furnished to the Hon'ble Minister under intimation to this office.

संलग्न:—उपरोक्तानुसार ।

प्रतिलिपि:—

1. सभी मुख्य अभियंता, लोनिवि, नई दिल्ली ।
2. सभी मुख्य परियोजना प्रबंधक, लोनिवि, नई दिल्ली ।

6  
संजीव रस्तोगी)  
निदेशक (कार्य एवं स्थापना)

7c

6  
निदेशक (कार्य एवं स्थापना)

7c

**OFFICE OF MINISTER OF HEALTH,  
POWER, PWD, HOME, UD & INDUSTRIES  
GOVT. OF DELHI: DELHI SECRETARIAT  
ROOM NO.704: 7<sup>TH</sup> LEVEL : 'A' WING  
I.P. ESTATE: NEW DELHI**

**Sub:- Pending PGMS reference.**

Enclosed is a list of PGMS references that are pending with the subordinate offices/agencies under your administrative control, which are being monitored by the Office of Hon'ble CM, GNCTD.

As redressal of Public Grievances is of paramount importance and primary objective of this government, the Heads of concerned agencies/offices under the control of Public Works Department be instructed to take appropriate action and furnish action taken report on-line on PGMS Portal of the Govt. of NCT of Delhi. Further, a copy of the status report may also be furnished to the undersigned.

**Encl: As above.**

*Satyendar Jain*  
**(SATYENDAR JAIN)  
MINISTER OF HEALTH & FW, HOME,  
POWER, PWD, UD & INDUSTRIES  
14/09/2017**

**PR. SECRETARY (PWD).**

U.O.No. minhealth/2017/80 86 dated the 15 Sept., 2017.

*minh/12/17/42  
15/09/17*

*8  
FWD  
All for work status of  
the PWDs disposal*

*E-m-c/2017/11  
18/9*

*This is important (member has to be brought back)  
18/9*

*8  
15/9  
E-m-c/2017/11  
18-09-17*

*to Dir (W&S)*

Subject Fwd: PENDING AND OVERDUE GRIEVANCES ON PGMS PORTAL PERTAINING TO MINISTER SH. SATYENDAR JAIN

From "O/o of Minister (Health, Home, PWD, Power, Industries)" <moh.delhi@gov.in>

Date Tuesday, September 12, 2017 5:24 pm

To SECY <secymoh.delhi@gov.in>

----- Original Message -----

From: PGMS Delhi <pgms.delhi@gov.in>

Date: Sep 12, 2017 5:20:45 PM

Subject: PENDING AND OVERDUE GRIEVANCES ON PGMS PORTAL PERTAINING TO MINISTER SH. SATYENDAR JAIN

To: moh.delhi@gov.in

Cc: egopalmohan@gmail.com

On scrutiny of PGMS Portal it has been noticed that a large number of grievances are pending on part of your departments.

DEPARTMENT NAME	PENDING	OVERDUE
INDUSTRIES	01	00
PUBLIC WORK DEPARTMENT	996	501
POWER	38	20
HOME	01	00
URBAN DEVELOPMENT	91	81
PWD EAST	740	667
PWD SOUTH	456	413
PWD NORTH	184	62
BSES RAJDHANI POWER LTD	45	14
BSES YAMUNA POWER LTD	54	13
TATA POWER DELHI DISTRIBUTION LTD	15	03
DG PRISONS, TIHAR JAIL	49	49
DELHI TRANSCO LTD	11	10
DELHI HEALTH SERVICES	400	276
LOK NAYAK HOSPITAL	33	04
GURU TEGH BAHADUR HOSPITAL	38	23
GB PANTH HOSPITAL	14	10
DEEN DAYAL UPADHAYAY HOSPITAL	40	00
BABA SAHEB AMBEDKAR HOSPITAL	45	06
JAG PRAVESH CHANDRA HOSPITAL	10	02
SANJAY GANDHI MEMORIAL HOSPITAL	28	13
GURU NANAK EYE CENTRE	00	00
BABA JAGJIWAN RAM MEMORIAL HOSPITAL	03	01
LAL BAHADUR SHASTRI HOSPITAL	22	00
HEDGEWAR AROGYA SANSTHAN HOSPITAL	00	00
ARUN ASAF ALI GOVERNMENT HOSPITAL	14	09
PT.MADAN MOHAN MALVIYA HOSPITAL	09	00
SATYAVATI RAJA HARISH CHANDER HOSPITAL	02	00
RAO TULA RAM MEMORIAL HOSPITAL	00	00
CH BRAHM PRAKASH AYURVEDIC CHARAK SANSTHAN	23	10
ACHARY ASHRI BHIKSHU GOVT HOSPITAL	15	01
BHAGWAN MAHAVIR HOSPITAL	02	00
MAULANA AZAD MEDICAL COLLEGE	01	00
RAJIV GANDHI SUPER SPECIALITY HOSPITAL	44	43
DELHI COUNCIL OF PHYSIOTHERAPY AND OCCUPATIONAL THERAPY	00	00
JANAKPUR SUPER SPECIALITY HOSPITAL	05	00
MAULANA AZAD INSTITUTE OF DENTAL SCIENCES	01	00
GURU GOBIND SINGH GOVT HOSPITAL	04	02

CHACHA NEHRU BAL CHIKITSALAYA HOSPITAL	00	00
DEEP CHAND BANCHU HOSPITAL	18	05
NEHRU HOMEOPATHIC MEDICAL COLLEGE AND HOSPITAL	00	00
MAHARISHI BALMIKI HOSPITAL	04	03
SARDAR VALLABH BHAI PATEL HOSPITAL	05	00

It is requested to kindly take up matter with your respective departments to resolve pending and overdue grievances in a time bound manner.

PGMS

CM OFFICE