Office of the State Commissioner for Persons with Disabilities  
National Capital Territory of Delhi  
25-D, Mata Sundari Road, Near Guru Nanak Eye Centre, New Delhi-2  
Phone-011-23216002-04, Telefax: 011-23216005,  
Email: comdis.delhi@nic.in  

F.No. 08/1790/DRAG/2018/SCD/  

To  

The Principal Secretary  
Public Works Department  
5th Level, B-Wing, Delhi Secretariat  
New Delhi -110002.  

Sub: Procurement of universally designed construction material, accessories and other products.  

Sir/Madam,  

As you are aware, the Rights of the Persons with Disabilities Act, 2016 (RPwD Act) mandates that all the built environment, transport, information and communication technology and the consumer goods are accessible to persons with disabilities. The facilities and services need to conform to the following accessibility standards notified in Rule 15 of the Rights of Persons with Disabilities Rules, 2017:  

15. Rules for Accessibility:- (1) Every establishment shall comply with the following standards relating to physical environment, transport and information and communication technology, namely: -  

(a) standard for public buildings as specified in the Harmonised Guidelines and Space Standards for Barrier Free Built Environment for Persons With Disabilities and Elderly Persons as issued by the Government of India, Ministry of Urban Development in March, 2016;  

(b) standard for Bus Body Code for transportation systems as specified in the notification of the Government of India in the Ministry of Road Transport and Highways, vide number G.S.R. 895(E), dated the 20th September, 2016;  

(c) Information and Communication Technology- (i) website standard as specified in the guidelines for Indian Government websites, as adopted by Department of Administrative Reforms and Public Grievances, Government of India; (ii) documents to be placed on websites shall be in Electronic Publication (ePUB) or Optical Character Reader (OCR) based pdf format.”
2. In view of the above, the following is recommended for immediate action:

(i) Appropriate directions / instructions may be issued to all concerned organisations / agencies responsible for construction, provision of transport, information and communication services to ensure that the above mentioned prescribed standards, as relevant are scrupulously followed in all new constructions, retro-fittings, upgradations etc.

(ii) Necessary amendment in the procurement policy to procure only such materials/products (e.g. anti skid / non-slip floor material / tiles, bathroom accessories / taps, door handles, computer software, equipment / tools) as conform to the universal design should be made.

(iii) All drawings, estimates for construction / renovation / retrofitting / procurement must take into account, the cost of inputs that conform to accessibility standards and universal design.

3. It is requested to send a copy of the instructions issued in the matter to this Office at the earliest, preferably by 30.06.2018.

Yours faithfully,

(T.D. Dhariyal) 6/6

State Commissioner for Persons with Disabilities

Copy to the Secretary (Social Welfare), GLNS Complex, Delhi Gate, New Delhi for information.